



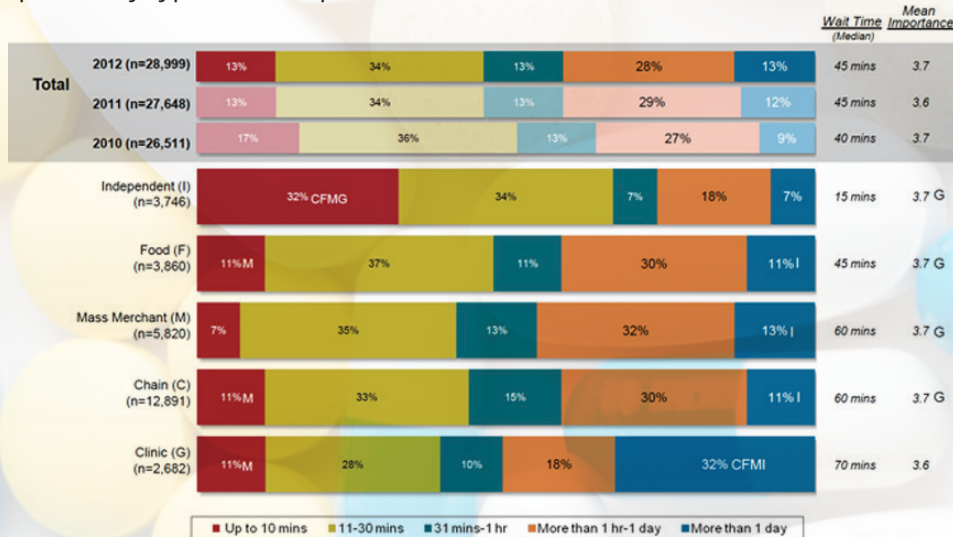
## ARE YOUR PATIENTS SATISFIED GOING TO THE PHARMACY? FACTS EVERY PHYSICIAN SHOULD KNOW

Did you know that the median wait time  
to fill a prescription is 45 minutes?



### Wait Time for Filling Rx

Consistent with 2011, wait time correlates with overall satisfaction for most pharmacy types. Across pharmacies, wait time has increased.



Base: Total Retail Pharmacy Customers  
Q21: Please rate how important "wait times for picking up prescription medications" is to you.  
Q22: Considering the last prescription that you filled at [pharmacy], how long did it take for the pharmacy to fill your prescription?

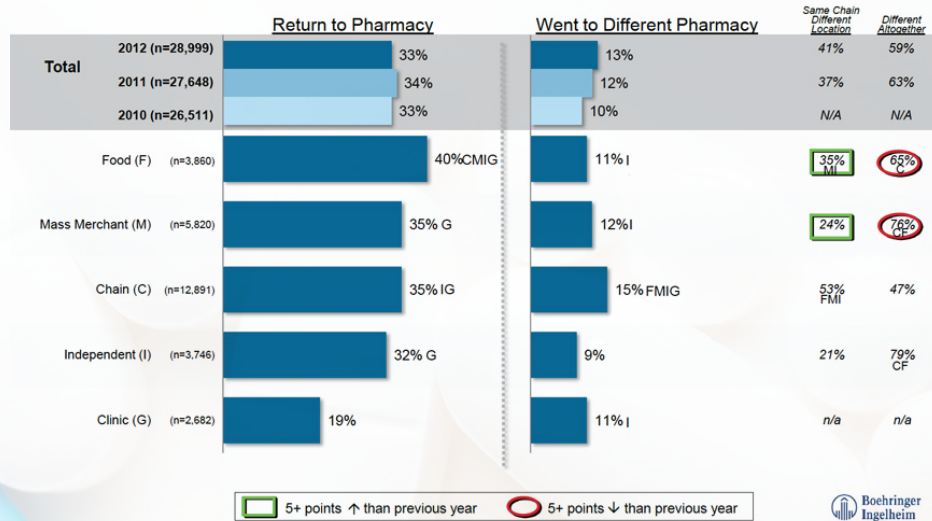
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Did you know that nearly 1/3 of patients  
fail to fill first time prescriptions  
according to a study published in the  
Annals of Internal Medicine?



Did you know about one third of pharmacy customers had to return to their pharmacy or go to a different pharmacy to get a prescription filled?



Base: Retail Pharmacy Users  
 Q28: In the past twelve months, how many times...?  
 Q29a: Thinking of the times that you had to go to a different pharmacy because [PHARMACY USED MOST OFTEN] did not have the medication you needed in stock, did you go to another [PHARMACY USED MOST OFTEN] or a different pharmacy altogether instead?

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## Part of the Solution.

Physician in office dispensing can eliminate the above problems for your patients. The ability for you to provide your patient's medications at your office ensures that they get their medications and no longer have to wait at or return to a pharmacy. Patients simply get their medications at the point of care and go back to work or home.

Please call MEDeRx at 208-629-5016 or email at [info@mederxonline.com](mailto:info@mederxonline.com) for a free consultation on point of care dispensing.



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